

Operations Bulletin 08-11



Date: December 1, 2011

To: Participating Providers

Re: **New Pharmacy Benefit Manager:** MedImpact

Geisinger Health Plan¹ is pleased to announce our partnership with MedImpact as our new pharmacy benefit manager. This partnership will be focused on controlling costs while providing greater Member service and quality of care. Beginning January 1, 2012, MedImpact will process Geisinger Health Plan Member prescription drug claims at the pharmacy. Our top priority is to make sure this transition occurs with no service interruption for Members, providers, or pharmacies.

Please note the following:

- **Beginning January 1, 2012, Members will need to present their new prescription benefit card to their pharmacy, including mail order pharmacy, for prescriptions to be paid. Pharmacies will need Members' PCN, BIN, and Group numbers located on their prescription benefit and/or Member identification card for appropriate processing.**
- New prescription benefit cards will be distributed (to applicable members) before this transition takes effect on January 1, 2012.
- Member identification cards will also be updated to reflect this change. Look for the MedImpact logo on the bottom right corner of the front of a Member's identification card.
- Member identification numbers will remain the same.
- Members may encounter a slight delay in prescription processing during their first 2012 prescription fill.
- Prescription benefit cards with the Argus logo will not be accepted after December 31, 2011.

If you have questions, please call (800) 988-4861 or (570) 271-5673; TDD/TTY 711.

Information contained in this Operations Bulletin is effective January 1, 2012 for all Health Plan product lines and amends the Participating Provider Guide.

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¹ *Geisinger Health Plan, Geisinger Indemnity Insurance Company, and Geisinger Quality Options, Inc. shall be collectively referred to herein as "the Health Plan."*